

<Important Information Regarding Dr Robert's Homeopathic Personal Sessions>

◇ Homeopathic personal sessions are not a form of medical treatment.

Although homeopathy is a recognised form of therapy in many countries around the world, it is not currently recognised as such in Singapore. Homeopathic personal sessions are health consultations and do not constitute medical care recognised by the Singapore government.

Therefore, whilst I will provide advice on remedies during the session, it is entirely up to you to decide, at your own risk, whether or not to take them.

Homeopathic Remedies are considered complementary health products in Singapore and not subject to the pharmaceutical law.

◇ Various reactions may occur after taking remedies After taking a remedy,

Your current symptoms may temporarily worsen, or past symptoms may reappear.

It is also possible that different symptoms, less severe than your current ones, may appear.

Although these are all considered positive reactions from a homeopathic perspective, please be aware in advance that such reactions may occur.

◇ Do not stop your current treatment or medication without a doctor's instructions.

If you are currently receiving medical treatment, please provide accurate details of this treatment and any medication you are taking during your homeopathic personal session. (If you have any documents listing test results, the names of prescribed medicines, or their main ingredients, please bring them with you.) Some modern medical treatments and medications can lead to a very dangerous condition if discontinued without a doctor's instruction.

Please do not, under any circumstances, stop attending medical appointments or taking medication based on your own judgement.

◇ Please refrain from taking remedies on your own initiative as far as possible.

Homeopathic remedies can elicit various reactions, and the method of administration varies from case to case.

Whilst undergoing sessions, please refrain from taking remedies on your own initiative as far as possible.

Please consult us in advance regarding the intake of remedies.

◇ We may refuse to continue consultations

We reserve the right to refuse to continue consultations if you fail to understand our instructions or guidance, fail to comply with our terms and conditions, or if your behaviour—such as slander, defamation or complaints—interferes with our business operations. Should your behaviour be deemed to be in significant breach of these important terms, we may take legal action. We ask that you conduct yourself with common sense and discretion in all communications.

◇ Regarding the system, session methods and consultation fees Depending on circumstances

The method of conducting personal sessions and consultation fees may be subject to change without prior notice. We will endeavour to notify existing clients in advance wherever possible; however, please understand that in unavoidable circumstances, notification may be delayed.

Date of Enactment:

1.April 2026

Dr Robert Hasinger

Vocabolo Casa Nuova 27

05010 Montegabbione (TR)

Italy

<Handling of Personal Information>

We recognise the importance of personal information and have established the following basic policy on privacy (handling of personal information) to ensure the appropriate protection and management of personal information.

We ensure that all employees understand this basic policy and comply with laws, regulations and other standards regarding the protection of personal information, striving to ensure the thorough protection of personal information.

1. Acquisition of Personal Information

In order to safely provide high-quality services, we will properly acquire and collect the necessary personal information.

Furthermore, we will specify the purpose of use and clearly state the purpose for which the personal information will be used in advance.

2. Purpose of Use of Personal Information

We will collect, use and manage personal information for the purposes of Dr. Robert's business operations (such as the running of schools, consultations and seminars), service improvement, administrative processing, surveys and analysis, and the provision of information.

3. Use of Personal Information for Purposes Other Than Those Specified and Provision to Third Parties

We will not use the personal information we have collected beyond the scope of the specified purposes, nor will we disclose or provide it to third parties, except where we have obtained the individual's consent or where we are legally required to do so.

4. Outsourcing of Operations

We may outsource the handling of personal information to external parties in order to fulfil the purposes of use. In such cases, we will enter into a memorandum of understanding regarding personal information protection with the contractor and will manage and supervise the handling of personal information.

5. Security Management of Personal Information

We shall implement necessary and appropriate security measures to ensure the safe storage and management of our members' personal information, preventing any leakage or similar incidents.

6. Disclosure, Correction and Deletion of Personal Information

As a general rule, only the individual concerned may request the disclosure, correction or deletion of their registered personal information. We will respond promptly to requests for disclosure of personal information, and to requests for correction or deletion resulting from the discovery of incorrect information, provided that we have verified your identity.

7. Procedures for Correction, Disclosure, and Suspension of Use of Personal Information

(1) If you wish to correct, add to, or delete your registered personal information, please notify us in writing (email is acceptable). We will respond promptly.

(2) If you wish to request disclosure of your registered personal information, we will, in principle, disclose the relevant personal information without delay, unless there are special reasons, such as where it would hinder the proper conduct of our business.

Furthermore, if you wish to request the suspension of use or deletion of your registered personal information, we will respond promptly after verifying the facts regarding your request.

If you wish to request disclosure, suspension of use or deletion of your personal information, please notify us in writing (email is acceptable).

8. Continuous Review, Improvement and Updating of Personal Information Protection

We will comply with laws, regulations and other standards concerning the handling of personal information, and will continuously review and strive to improve the content of this Privacy Policy. Consequently, this Policy will be updated from time to time.

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1 April 2026
Dr Robert Hasinger
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05010 Montegabbione (TR)
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